4th Assets Maintenance and Management Workshop



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CASE MANAGEMENT AS LOGBOOK FOR THE CRYOGENIC INSTALLATIONS AT CERN

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The cryogenics group is well oriented towards Computer Maintenance Management System and in order to improve the documentation for the Operation and Maintenance team, a new logbook application has been developed and implemented.

The logbook is a crucial part of facilities requiring to be operated, maintained or upgraded. The logbook is proof that activities occurred at specific times especially for long-term and multisite operation.

As maintenance interventions and as well as mechanical consolidations are already documented in the CMMS database, it had been decided to integrate the logbook into the same Infor EAM database by using the Case Management Module.

The configuration was tailor made in a simplified EAM Light interface thus obtaining a version adapted to the teams' needs. The new application, as well as feedback for six months operation, will be presented.

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