

Working of the ESRF beamline support group Staffan Ohlsson, ESRF, 23/10 2017

NEW BCU: OUTLINE



- BCU in ESRF environment
- Long term duties
- Daily duties
- How scientists/visitors see BCU on their beamline
- Old organization
- New organization
- My (personal) view on the reorganization

BCU IN ESRF ENVIRONMENT: SOFTWARE



- All software used to interface equipment
 - Device Servers (Tango and Taco)
 LIMA (2D cameras/beamviewer)
 - Doing SPEC (sequencer) macro calls to make interaction easier
- In charge of GUIs to make life of scientists easier:
 - MXCuBE, BsxCuBE for example

BCU IN ESRF ENVIRONMENT: ADVICE



- Give advice on detectors that are supported
- Advice H/W and S/W evolutions of the beamline
- Interface with
 - SPEC author
 - Detector manufacturers
 - ESL (For new motors and electronics)
 - SC (For dimensioning control or detector computers)

LONG TERM DUTIES 1



- Follow standardization
 - Remove VME crates
 - TACO → Tango
 - VPAP → IcePAP
 - Serial lines → Network all equipment (tcp/ip)
 - Getting to debian8 by moving away from Red Hat E4
 - 10H/100H to 100F/1000F
 Make auto negotiation work

LONG TERM DUTIES 2



- Make sure we can interface new detectors/electronics
 - Write DS on Linux in our own standard: Tango
 - Interface Windows based detectors on a Linux machine
- Coordinate with ESL and SC
 - Make sure we give feedback
 - Getting new OS and electronics so that we can integrate them
- Replacing SPEC w/ BLISS

DAILY DUTIES



- 3 Levels of support
 - Urgent support#40-04 8-17 (2 persons)#25-25 7-23 when beam (2 pers)
 - Planned interventions:
 Fill in a ticket or call your
 BCU contact (< 3 man-days)
 - Bigger than 3 man-days:
 Part of a EXPD Project:
 In our Project management tool ECAPS

SCREEN SHOT FOR OPERATION DEMAND

Back Logoff Welcome Staffan Ohlsson Please enter your Operation Ticket (all Fields compulsory): Beamline CRG-BM26 Summary of Borrowing the Dector Pool Dectris PC Task/Operation: Description of Dear BCU, Task/Operation: Please set it up and create opd26 account and mount our data disk and make sure it is integrated in our scan. Staffan Select Deadline for 2017-10-26 Operation: Enter Request

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OLD ORGANIZATION



- 19 members
- Most organized 2-3 per group of beamlines
- In principle:
 - 50% Support
 - 50% Development
- One BIG family helping each other out

NEW ORGANIZATION



3 Sub groups:

- Operation: 11
 - All but development
 - Still some GUIs
- Development:
 6 + 1 outside scrum master
 - For now only BLISS
- Electronics team: 2 + 2
 - All new fast detector
 - Closer integration w/ ESL

MY VIEW ON THE REORGANIZATION





Positive

- More job satisfaction
- BLISS will get done faster
 No operation interference
- Working with the Electronics
 Group finally prioritized
- Negative
 - Developers lose touch
 - No more all of us together
 - Long term wear down of the operation team

QUESTIONS?



Thanks for listening!

Any Questions?